



# **MALE Call**

## **Managing Abnormal Labs & Exams**

Prostate Cancer Screening Follow –Up

**For**  
Black Men

# Objectives

Discuss how to develop partnerships that provide care to uninsured and underinsured men.

Become aware of the barriers that prevent black men from seeking medical care

Discuss the follow-up protocol and tracking methodology used by CFPC

# Developing Partnerships and Personal Relationships

- Private Practice Physicians
- Community Health Centers
- Nursing Associations
- Homeless Shelters
- Fraternities and Sororities
- Churches





## Protocol and Tracking Methodology

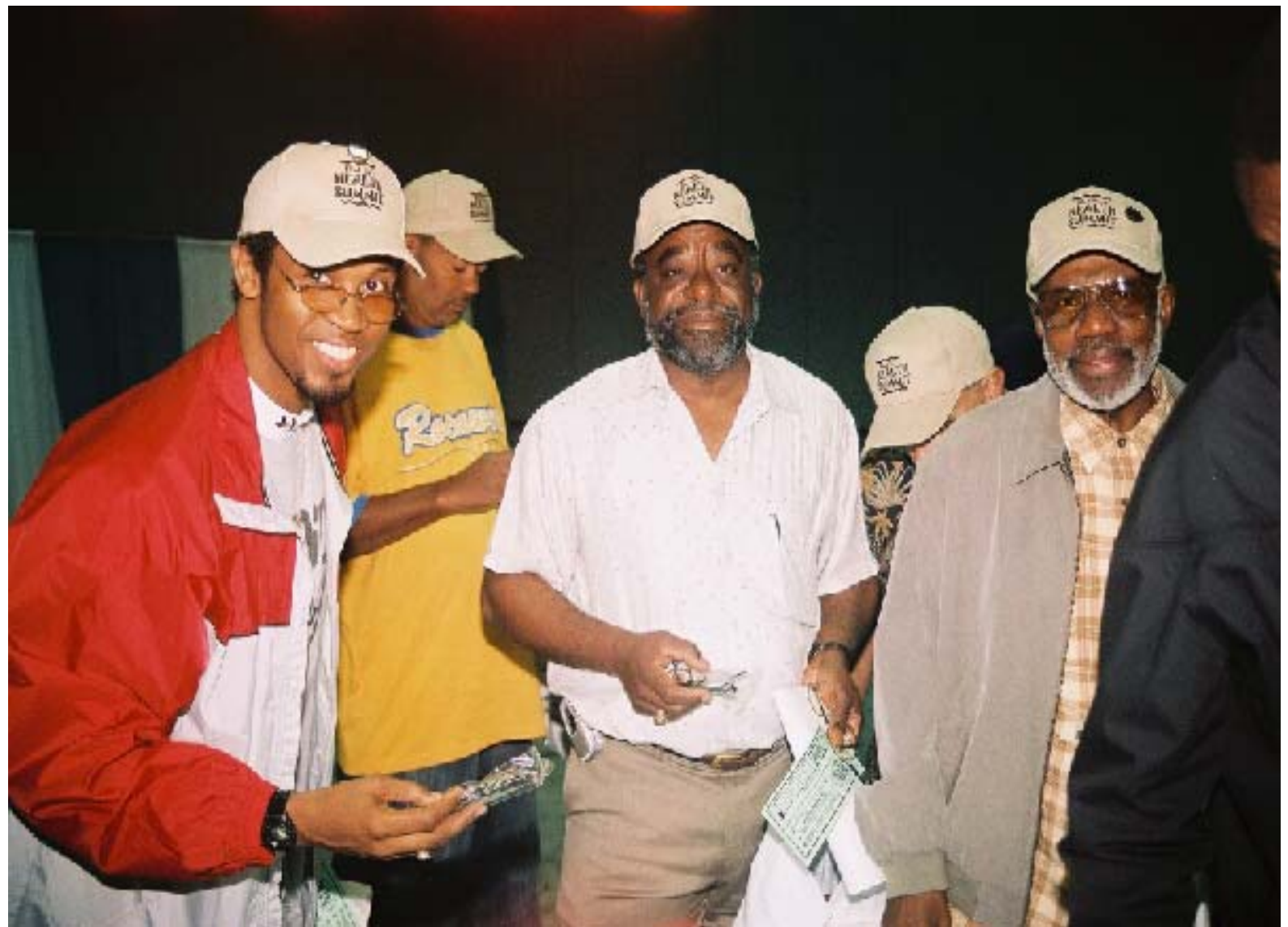
- Send Certified Letters within seven (7) days
- Never send on weekend
- Phone calls
- Home visits
- At least three phone call attempts and a Certified Letter before considering lost to follow-up
- Most of the men and especially wives like the follow-up

# **Barriers to screening, medical care and follow-up**

- Fear
- Cost
- Lack of Insurance
- Language
- Cultural Sensitivity
- Transportation

# How We Lose Men To Follow-up and Why?

- Don't want to know if they have cancer
- Faith "Putting it in the Lord's hand"
- Fear of losing sexual performance and manhood
- Incorrect addresses and telephone numbers
- Handwriting not readable
- Lack of good volunteers or interpreters



# Summary

- If you are going to screen, you **must** have a strong follow-up plan
- **Never** have abnormal results mailed to a patient on the weekend or holiday
- Partnerships with **community based** organizations is essential
- Be **persistent** with your follow-up
- Make sure your patient personal data is **accurate** and **readable**



**THANK YOU!**

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